

# Managed Print Services (MPS) Offering

This program offers Provista/PurNet Client sites a turn-key solution for centrally managing the entire printer and copier ecosystem. Provista/PurNet Client sites can also acquire new print hardware, maintenance, and supplies, as well as support for existing laser printers or copier devices. The program is being managed by Evolv Solutions, which will guide onboarding, device management, purchasing, automated toner replacement, alert monitoring, and on-site service support.

## Company Introduction

Evolv Solutions, LLC is a privately held company based in Overland Park, Kansas, established in 2001. We specialize in providing comprehensive Managed Print Services (MPS). Serving a wide range of clients - from commercial enterprises to municipal and federal organizations - the company delivers tailored print hardware, software, and support backed by a strong OEM partner network.

## Our MPS Track Record

We pride ourselves on our diverse portfolio of Provista Clients across various industries. We have successfully partnered with businesses' operations such as:

- ✓ Major Hospitals
- ✓ Dental Oral Specialists
- ✓ Wellness Centers
- ✓ Medical Specialty Clinics

## National Coverage

Our MPS Program is designed to support multi-state & multi-site clients across the U.S.



### Printer Maintenance

Maintenance Support for many "existing" single-function laser printer and multi-function printer model brands



### Service Technicians

On-site Service Technician response with same day or Next-Business-Day service levels

Automatic Toner Replenishment with delivery to your office

Centralized Printer Helpdesk



### Simple Client Setup

MPS Program onboarding with new device setup and installation options for client locations

Predictable Cost-Per-Copy billing structure saves your office time, money and staff resources



### HP Office Printing Systems

New HP-branded desktop printer and multi-function devices with several Color & B/W model options

Schedule your consultation and start your journey towards a successful Managed Print Solution (MPS)



**913-469-8900**  
**Contract #CE7493**

# FOUR PROGRAM OPTIONS



## MANAGED PRINT SERVICES (MPS) OFFERING

The MPS Program takes into account the unique print needs and wide range of print devices currently deployed across all of the Provista/PurNet Client office environments. There are four (4) printer solutions available to all Provista/PurNet Client office sites, ranging from the most comprehensive coverage for maximizing uptime and staff productivity, or as simple as placing a toner restock order.

### OPTION A: SERVICE & MAINTENANCE PLAN

This is the most comprehensive MPS solution for Provista/PurNet Members and provides end-to-end support for all printer and copier devices on site:

- Proactive remote print device alert monitoring for networked or USB-connected printers\*
- Helpdesk response via phone or e-mail support
- 4-hour On-site or Next Business Day (NBD) service response
- Trained and Certified Service Technicians
- Parts and Labor are included (Excludes Paper & Staples)
- Automated Toner Replenishment. Drop-shipped to the Provista/PurNet Client office site

### OPTION B: AUTOMATED TONER REPLENISHMENT

If a full Service & Maintenance plan is not preferred or possible, consider the Automated Toner Replenishment service:

- Proactive monitoring of toner levels and recommended remaining toner thresholds for networked devices
- Toner replacements are shipped directly to the office
- Predictable Cost-Per-Copy pricing model - Billed only for what you use each month

### OPTION C: TRANSACTIONAL TONER SUPPLIES

When proactive device status and alert monitoring aren't possible due to the office printer configuration or other factors, toner supplies can still be purchased at reduced rates.

- Low-Cost OEM and Compatible Toner Supplies for purchase

### OPTION D: PRINTER SYSTEM UPGRADE

For Provista/PurNet Client office sites hampered with aged, obsolete, or problematic devices, a print device An upgrade improves the print system using new printing technology. A selection of HP-branded single-function printers and multi-function print devices are available:

- HP catalog tailored for Provista/PurNet Client with device print speeds from 28 PPM up to 45 PPM
- Color and B/W "single-function" printer models to choose from, plus accessories
- Color & B/W "multi-function" printer models to choose from, plus accessories
- Shipping, Setup, and Installation are included



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